



| PRIVACY POLICY

Ekwantu Consulting (Pty) Ltd.
1-1-2025

1. INTRODUCTION

For purposes of this Privacy Policy, "Ekwantu Consulting" shall mean Ekwantu Consulting (Pty) Ltd and all of its subsidiaries and affiliated entities.

Please note that this Privacy Policy does not apply to information that we handle on behalf of our clients in our role as a service provider. Such information is governed by the terms of the applicable client agreement and relevant legislation, rather than by this Privacy Policy.

2. DATA PROTECTION

Thank you for visiting the Ekwantu Consulting website. Ekwantu Consulting places great importance on data security and data protection. Protecting personal rights is integral to our corporate culture and is embedded in our services and solutions.

We respect the privacy and security of your personal data and continuously review and improve our data security measures to protect you and your information.

This Privacy Policy explains what information we collect when you visit our website and how that information is used. It does not apply to websites operated by third parties, even if they link to an Ekwantu Consulting website.

3. COLLECTION AND USE OF PERSONAL INFORMATION

Personal Information includes information that we collect automatically when you visit our website.

For system security, operational, and diagnostic purposes, our web server may temporarily record:

- The domain name or IP address of the computer requesting access
- The date and time of access
- The client's file request (file name and URL)
- The HTTP response code
- The website you were visiting prior to accessing our site
- The number of bytes transferred during the connection

Cookies

We may store limited information in the form of cookies on your device. A cookie is a small piece of information sent to your browser and stored on your system. Cookies do not provide us with access to your computer or personal files.

Standard browser settings allow the use of cookies. If you prefer not to accept cookies, you may disable them in your browser settings. Ekwantu Consulting uses cookies solely to improve website functionality and tailor the user experience.

Voluntarily Provided Information

We do not collect personal information such as your name, address, telephone number, or email address unless you voluntarily provide it, for example when you:

- Submit an enquiry or request information
- Apply for a position or internship
- Participate in a competition or survey
- Register interest in services or events

Personal data collected via this website is processed strictly in accordance with applicable laws in the Republic of South Africa, including the Protection of Personal Information Act (POPIA).

4. USE AND TRANSFER OF PERSONAL DATA

Ekwantu Consulting uses personal data only for:

- Technical website administration
- Responding to your enquiries or requests
- Purposes for which the information was provided

We will only use personal information for marketing or product-related communications with your explicit consent, and even then, only to the extent required for that specific purpose.

Personal data may be disclosed to:

- Regulatory or law enforcement authorities where required by law
- Third parties where disclosure is legally necessary

All Ekwantu Consulting employees are bound by strict confidentiality obligations.

5. ACCESS TO INFORMATION

You have the right to request access to personal information that Ekwantu Consulting holds about you.

Requests must be submitted in writing and may include details such as the type of information requested (e.g. name, contact details). Requests will be handled in accordance with applicable legal requirements.

6. SECURITY

Ekwantu Consulting takes all reasonable and appropriate technical and organisational measures to safeguard personal information against unauthorised access, misuse, loss, or destruction.

While we strive to protect your personal information, absolute security cannot be guaranteed.

Our website is hosted on a secure server and protected through appropriate security controls. Personal information is backed up regularly to ensure data integrity and availability.

7. RETENTION OF PERSONAL INFORMATION

We retain personal information only for as long as necessary to fulfil the purpose for which it was collected, or as required by law or contractual obligations.

8. CONTACT DETAILS

For any questions, concerns, or requests to access, correct, restrict, or delete your personal information, please contact us at:

Email: dataprivacy@ekwantu.co.za

Department: Marketing / Governance

For more information about Ekwantu Consulting, please visit:

www.ekwantu.co.za